

## **Terms & Conditions**

### **General:**

The confirmation of your order means you agree that you have read these terms and conditions and you accept and agree to be bound by them. GIORDANO reserve the right to modify and revise product price, delivery charges and terms and conditions from time to time without prior notice. In the event of any dispute, GIORDANO's decision shall be final.

### **Overseas shipping destinations:**

U.S.A., Canada and Australia.

### **Overseas shipping fee:**

Enjoy HK\$1 overseas shipping fee for orders at HK\$1000 or above (after discount).  
HK\$150 overseas shipping fee for orders from HKD 700 to HK999 (after discount).  
HK\$200 overseas shipping fee for orders below HK\$700 (after discount).

### **Payment:**

Cash on delivery is not available for oversea order.

### **Returns and Refund:**

We do not accept exchange, return and refund for oversea order.

### **Duties and Taxes:**

Product prices are exclusive of all duties and taxes. Customer is responsible for all duties and taxes. Courier will inform the tax fee when the parcel is arrived. This includes not is limited to, duties, taxes any extra fees charged by courier company. We will not be held responsible for any extra charges once the parcel has been shipped. If customer refuses to pay these extra charge, the good will be destroyed by courier, non-refundable. Customs are different in each country, you may check with the customs department of your country for more information about the import policies.

### **Others:**

We do not accept any responsibility for package of delayed delivery, damage and loss due to Force Majeure. For "Force Majeure" means unforeseeable, unavoidable or beyond our control including (Fire, virus infection, casualty, accident, natural disaster, war, civil war, government, any law, riot, strikes, labor disputes, shortage of labor, power, communications or network failure, airline (flight delay/cancellation) , customs

(customs deduction/clearance) etc.

We do not accept any responsibility for shipping delays caused by Courier.